I THINK THEY NEED TO GET MORE VRS BECAUSE ALOT OF DEAF PEOPLE COMPLAIN THAT EVERY MONDAY AND SOMETIMES ON TUESDAY WE HAVE TO WAIT MORE THAN 15 MINUTES FOR RELAY TO BE ON VP WHAT IF WE HAVE TO CALL 911 AND SOMETHIGN HAD HAPPENED LIKE FOR EXAMPLE IF SOMEONE GOT REALLY BAD HURT, OR GOT ROBBED OR ANYTHING . THEY SHOULD HAVE IMMDETATLY VRS LIKE HEARING PEOPLE EASY TO CALL 911 OR EASY TO MAKE A CALL FOR APPOINTMENTS OR SOMETHING...I WANT DEAF TO HAVE EASY PHONE CALL TOO LIKE OTHER PEOPLE I THINK THEY SHOUDL TREAT EVERYONE EQUAL.